

# Packaging and lead time information

## Specifics

---

### Product Packaging

- Round or Boxed Treads: 6 treads per box
- 2X Treads: 4 treads per box
- Packed as required for job lot orders (\$5 shipping fee added per non-full box)
- Direct ship orders packed to fill boxes (i.e. mixing tread lengths)
- Risers: 6-7 risers per box
- Nosings: 2 per box
- Returns: 2 per box
- Landing material – 10ft<sup>2</sup> of landing material

### Shipping Configuration

- Job lot orders shipped via UPS
- More than 30 treads shipped via LTL
  - Boxed on a pallet
  - Pallet DIMs 40" x 48"
  - ~126 steps(10 staircases) low stack
  - ~180(15 staircases) steps high stack

### StareCasing Lead Times

- 2 weeks for in stock items
- 3 weeks for returns
- 2 weeks for displays
- 4 weeks for non-stock items

### Custom Order Leads Times

- 4 weeks for custom color match
- 4 weeks for custom dimensions
- 4 weeks for custom American species
- 4-6 weeks for custom exotic species

### Special Order Shipping Costs

- Priced per job
- May be shipped UPS or LTL depending on weight, destination and materials